

## **GUIDANCE NOTE 04/2016 (Rev 1.0)**

### **UK COASTGUARD CONTACT FOR SSAS ALERTS**

**To:** COMPANY SECURITY OFFICERS, MASTERS AND SHIP SECURITY OFFICERS

#### **1. BACKGROUND**

1.1 On 15<sup>th</sup> February 2016, MRCC Falmouth transferred the reception of SSAS Alerts to H M Coastguard's National Maritime Operations Centre (NMOC) in Fareham, Hampshire.

1.2 From this date, SSAS Alert messages from all British ships (including Cayman Islands ships) will be handled by the NMOC.

1.3 As part of this change, the email address for SSAS Alert messages has changed to [ssas@hmcg.gov.uk](mailto:ssas@hmcg.gov.uk).

1.4 There is also a new, dedicated telephone number to confirm the status of SSAS Alerts received at the NMOC. This number is **+44 (0)344 3820027**.

#### **2. APPLICATION**

2.1 Company Security Officers for Cayman Islands ships which are subject to SOLAS Chapter XI-2 and the ISPS Code should arrange for the SSAS unit onboard to be reprogrammed with the new NMOC email address and the old "Falmouth" email should be deleted from these units.

2.2 The new dedicated telephone number for the SSAS alerts received by the NMOC should be used to notify any security incidents and to verify SSAS alerts with immediate effect.

2.3 SSAS units should be reprogrammed no later than the next survey of the radio equipment required by SOLAS Chapter IV, but in no case later than 01 July 2018.

#### **3. CONTACT DETAILS**

3.1 When the SSAS unit is activated on board, covert alerts should be transmitted to the following email addresses:

3.1.1 UK Coastguard at: [ssas@hmcg.gov.uk](mailto:ssas@hmcg.gov.uk) ;

3.1.2 Cayman Islands Shipping Registry at: [ssas@cishipping.com](mailto:ssas@cishipping.com) ; and

3.1.3 The "Company Security Officer".

3.2 The following telephone numbers should be used to confirm the status of any SSAS alert:

3.2.1 UK Coastguard on **+44 344 3820027**; and

3.2.2 Cayman Islands Shipping Registry on: **See Guidance Note 01/2013**

3.3 This Guidance note updates the contact details given in Annex C and Errata of Guidance Note 06/2007.